



How RC Timeline handles families' information

RC Timeline helps a parent or carer keep a child's appointments, letters and reports on one timeline. It holds sensitive, health-related information, so this page sets out plainly what is stored, where, and who can see it.

Who runs it

RC Timeline is built and run by Colin Laffan, a parent and sole trader in Co. Antrim, who is the data controller. It is operated under UK GDPR, following ICO guidance for small organisations.

What is stored

Only what the parent enters: an email address, the child's name and date of birth, timeline events and notes, and any documents they choose to upload.

Where it is stored

On Supabase servers in the EU (Ireland). Data is encrypted in transit and at rest, and each account can only access its own records.

Who can see it

Only the parent who created the account. There is no sharing with schools, services or other users.

How letter scanning works

- Scanning only happens when the parent chooses to scan a letter.
- The text is read on the phone itself, using Apple's built-in text recognition.
- Only that text (not the image) is sent, through RC Timeline's own server, to Anthropic's Claude AI to pick out the date, professional and key notes.
- Before it is sent, the child's name, NHS-number patterns and labelled dates of birth are removed.
- Anthropic processes it under a data processing agreement and does not use it to train its models.
- The parent reviews the suggested details before anything is saved.

Usage and crash data

Anonymous usage events (for example, "app opened") and crash reports help keep the app working. Both are hosted in the EU.

The parent stays in control

Anything can be edited or deleted at any time. Deleting the account removes all of its data. Requests go to privacy@rctimeline.app.

Never: data is never sold, never used for advertising and never used for profiling.